ARCTIS PRIME
PRODUCT INFORMATION GUIDE
PRIMED FOR VICTORY

Your new headset is the result of our unyielding pursuit of perfection since 2001. We poured our hearts into creating the best possible competitive gaming headset by pushing the boundaries of sound quality, mic clarity, comfort, and style.

Arctis is our glory; now go chase yours.
PACKAGE CONTENTS

Headset
Main Cable (47.25" / 1.2 m)
Dual 3.5 mm Extension Cable (71" / 1.8 m)

SYSTEM COMPATIBILITY

PC
Mac
Mobile
PlayStation
Xbox
VR
PRODUCT OVERVIEW
1  Ski Goggle Headband *
2  Main Headset Cable  
   (47.25" / 1.2 m)*
3  Dual 3.5 mm Extension Cable 
   (71" / 1.8 m)
4  Airweave Ear Cushion*
5  Retractable Microphone
6  Microphone Pop Filter
7  Microphone Mute Button
8  Volume Control
9  Main Cable Jack
10 Headphone Share Jack

*selected accessories available at steelseries.com/gaming-accessories
SETUP

find help at support.steelseries.com
Position the ClearCast Microphone close to the corner of your mouth with the flat surface facing you.
SKI GOGGLE HEADBAND

Install
Direction of headband installation

Velcro
Tighten or loosen the Velcro straps on the side of the headband to achieve the desired fit
Europe – EU Declaration of Conformity
Hereby, SteelSeries ApS. declares that the equipment which is compliance with directive RoHS 2.0 (2015/863/EU), EMC Directive (2014/30/EU), and LVD (2014/35/EU) which are issued by the Commission of the European Community.
The full text of the EU declaration of conformity is available at the following internet address: https://steelseries.com/
Operating Temperature: 0 to + 40 °C
SteelSeries ApS. hereby confirms, to date, based on the feedback from our suppliers indicates that our products shipping to the EU territory comply with REACH (Registration, Evaluation, Authorization, and Restriction of Chemicals - (EC) 1907/2006) compliance program. We are fully committed to offering REACH compliance on the products and posting accurate REACH compliance status for the all of products.

WEEE
This product must not be disposed of with your other household waste or treat them in compliance with the local regulations or contact your local city office, your household waste disposal service or the shop where you purchased the product.

TURKEY ROHS COMPLIANCE
Republic of Turkey: In conformity with the EEE Regulation
Türkiye Cumhuriyeti: EEE Yönetmeliğine Uygundur

《废弃电器电子产品回收处理管理条例》提示性说明
为了更好地关爱及保护地球，当用户不再需要此产品或产品寿命终止时，请遵守国家废弃电器电子产品回收处理相关法律法规，将其交给当地具有国家认可的回收处理资质的厂商进行回收处理。

该电子电气产品含有某些有害物质，在环保使用期限内可以放心使用，超过环保使用期限之后则应该进入回收循环系统。
根据中国大陆《电子电气产品有害物质限制使用标识要求》，以下部分列出了产品中可能包含的有害物质的名称和含量:

<table>
<thead>
<tr>
<th>零部件名称</th>
<th>铅 (Pb)</th>
<th>汞 (Hg)</th>
<th>镉 (Cd)</th>
<th>六价铬 (Cr(VI))</th>
<th>多溴联苯 (PBB)</th>
<th>多溴二苯醚 (PBDE)</th>
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</thead>
<tbody>
<tr>
<td>电路板组件</td>
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<td>其他线材</td>
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*: 电路板组件包括印刷电路板及其构成的零部件，如电阻、电容、集成电路、连接器等。

本表格依据SJ/T 11364的规定编制。

○：表示该有害物质在该部件所有均质材料中的含量均在 GB/T 26572规定的限量要求以下。

×：表示该有害物质至少在该部件的某一均质材料中的含量超出GB/T 26572规定的限量要求；

上表中打“X”的部件，应功能需要，部分有害物质含量超出GB/T 26572规定的限量要求，但是符合欧盟RoHS法规要求(属于豁免部分)。
SteelSeries Products and Australian Consumer Law

Our goods come with guarantees that cannot be excluded under Australian consumer law. You are entitled to a repair, replacement, or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should your product be defective, you can make a claim under Australian consumer law.

SteelSeries will provide its own remedies equivalent to those remedies in the consumer guarantee provisions of the Australian Consumer Law at any time within 24 months of the date of purchase. For the avoidance of doubt, SteelSeries acknowledges that the Australian Consumer Law may provide for remedies beyond 24 months for a number of its products.

Summary of Australian statutory consumer guarantees

Consumer guarantees in relation to goods

The goods will be of acceptable quality, The goods will be fit for a particular purpose, The goods will match their description, The goods will match the sample or demonstration model, You have title to the goods, You have undisturbed possession of the goods, There are no undisclosed securities on the goods.

Consumer guarantees in relation to services

We will provide the services with due care and skill, The services will be fit for a particular purpose, The services will be provided within a reasonable time.

For SteelSeries-branded goods, in addition to the above, we also guarantee that we will provide repairs or spare parts for a reasonable time. Under Australian consumer law, the remedy you are entitled to if a product fails to meet a consumer guarantee will depend on whether the failure to comply with the guarantee is major or minor.

Minor failures to comply with a consumer guarantee can normally be fixed or resolved in a reasonable amount of time. In this case, the seller can choose to offer you a refund, replacement, repair or, in the case of services, resupply. If the seller does not fix the problem or takes too long, you may be able to get it fixed by someone else and recover the costs from the seller depending on the circumstances.

Remedies for major failure with goods

Return the product and ask for a refund, Return the product and ask for an identical replacement, or one of similar value if reasonably available, Keep the product and ask for compensation for the drop in value caused by the problem.

Remedies for major failure with services

Cancel the contract and pay a reasonable amount for the work done, or seek a refund. For money already paid, keep the contract and negotiate a reduced price for the drop in value of the service — this may mean asking for some of your money back if you have already paid.

For goods, there is a major failure to comply with a consumer guarantee when:
· You would not have purchased the product if you had known about the problem.
· The product is significantly different from the description, sample or demonstration model you were shown.
· The product is substantially unfit for its normal purpose and cannot easily be made fit within a reasonable time.
· The product is substantially unfit for a purpose that you told the supplier about, and cannot easily be made fit within a reasonable time.
· The product is unsafe.

For services, there is a major failure to comply with a consumer guarantee when:
· You would not have engaged the service if you had known the nature and extent of the problem.
· The service does not meet the reasonable expectations for that type of service, and the problem cannot be rectified within a reasonable time.
· You told the supplier that you wanted the service for a specific purpose, which was not fulfilled, and the problem could not be easily rectified within a reasonable time.
· You told the supplier that you wanted a specific result, yet the service and end result failed to meet your specifications and could not be easily rectified within a reasonable time.
· The supply of the service has created an unsafe situation.

For information on Australian consumer laws, please visit Australian consumer law website at http://www.consumerlaw.gov.au.

**Importer Name and Address:** Ingram Micro Pty LTD / Level1, 61 Dunning Avenue. Rosebery NSW 2018

**Telephone technical support:** +61-2-9381-6000

**Restriction on Hazardous Substances statement (India)**

This product complies with the “India E-waste Rule 2011” and prohibits use of lead, mercury, hexavalent chromium, polybrominated biphenyls or polybrominated diphenyl ethers in concentrations exceeding 0.1 weight % and 0.01 weight % for cadmium, except for the exemptions set in Schedule 2 of the Rule.

**Ukraine RoHS:**

Обладнання відповідає вимогам Технічного регламенту щодо обмеження використання деяких небезпечних речовин в електричному та електронному обладнанні, затвердженого постановою Кабінету Міністрів України від 3 грудня 2008 № 1057.
Product Name (產品名稱/产品名称): Headset (耳機/耳机)
Model No. (型號/型号): HS-00030
Rated (規格/规格): 3.5mm Audio Plug
Made in China 中國製造/中国制造

- 상호명: SteelSeries ApS.
- 기기명칭: Headset
- 모델명: HS-00030
- 제조사/제조국: SteelSeries ApS./China

<table>
<thead>
<tr>
<th>Regions</th>
<th>Contact Information</th>
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| Asia    | SteelSeries ApS. Taiwan Branch  
16F, No.150, Jian-Yi Rd., Chung-Ho Dist, New Taipei City, Taiwan, R.O.C.(235)  
丹麥商賽睿有限公司台灣分公司  
新北市中和區建一路150號16樓 | +886 2 8226 3858 |
| USA     | SteelSeries North America  
656 W Randolph St, Suite 3E, Chicago, IL 60661, USA | +1 312 258 9467 |
| Europe  | SteelSeries ApS.  
Dirch Passers Allé 27, 5.Sal., 2000 Frederiksberg, Denmark | +45 702 500 75 |

More information and support from steelseries.com